

# bitcontrol® LISA

## bitcontrol® Service and Maintenance Management (WSM)

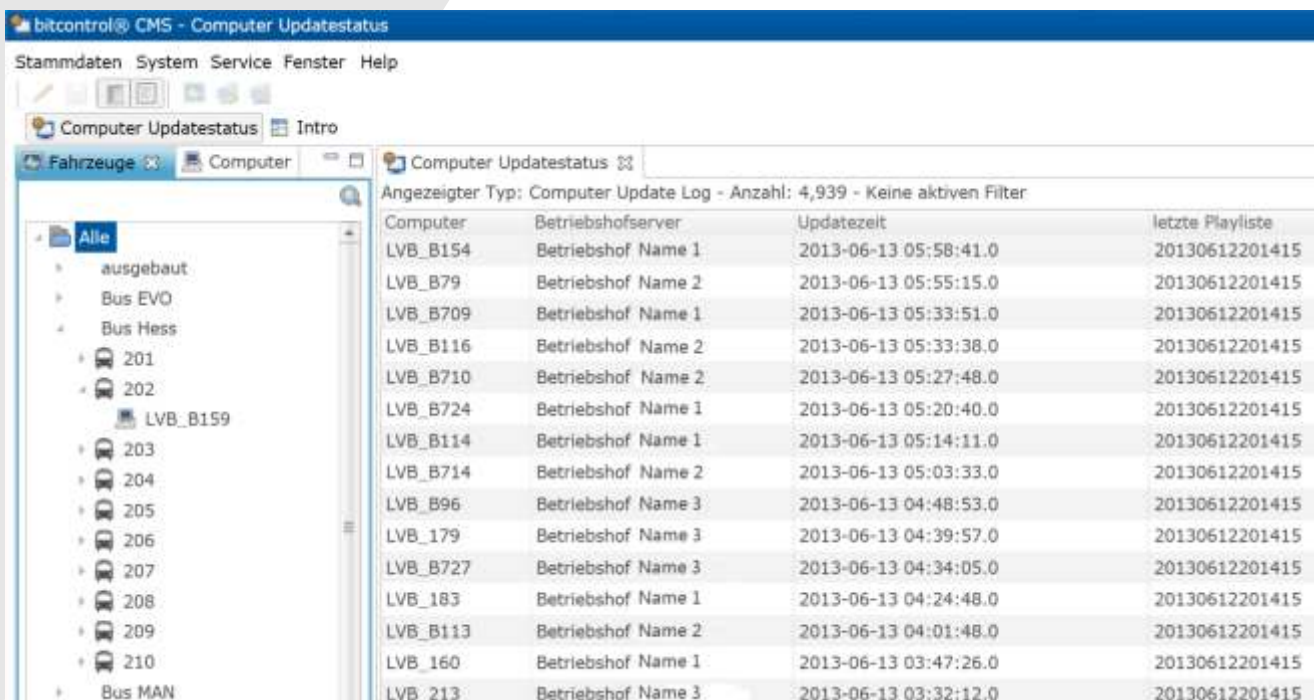
The bitcontrol® Service and Maintenance Management (WSM) allows for the documentation, tracing and analysis of the entire life cycle of an infotainment system consisting of computers and display units.

The system offers several advantages for MTA companies and their service and maintenance teams as well as for content providers and marketing personnel:

- The availability and state of all infotainment systems inside and outside the vehicles can be retrieved at any time.
- Executed service and maintenance activities can be documented.

- The inventory of system components and their state are visible.
- Statistics on the update conditions and actuality of the content, for each individual system if demanded, show the reliability and efficiency of the infotainment system.
- Service messages will be transmitted fully automatically to bitcontrol® WSM. Thus the service staff knows the state of the infotainment systems right at beginning of their shift.

The bitcontrol® WSM is a web based application. Different users with varying permissions can be configured. Any browser can be used to access the system from any place with internet access.



Central perspectives of bitcontrol® WSM user interface are *Computers* and *Vehicles*:

The *Computers* perspective shows an overview of the components (computers and/or display units) of all infotainment systems in groups.

The *Vehicles* perspective contains an overview of all vehicles in a fleet. These can also be grouped by defined criteria. A reasonable example would be the following combination:

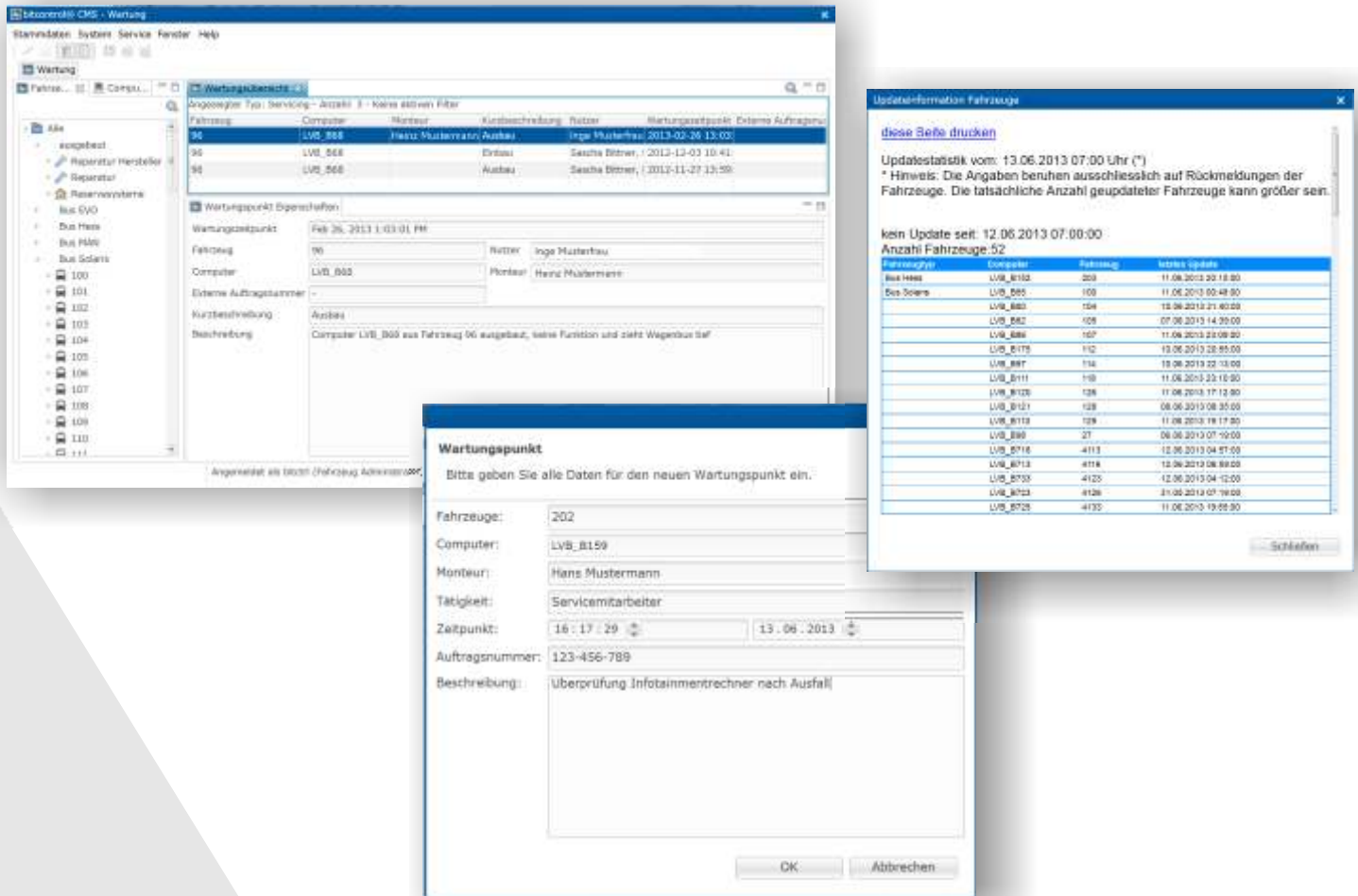
*Available in depot* ⇔ *service repair* ⇔ *provider repair*

A level below all parts of the infotainment system in this vehicle are shown.

bitcontrol® WSM offers the possibility to manage several parts. This is useful when hardware of different providers is built into one vehicle.

Several wizards make the usage of bitcontrol® WSM fast and comfortable.

A search function with various filter criteria alleviates localization of a specific maintenance point.



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